

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
284777-2019-AQ-NLD-UKAS

Initial certification date:  
18 February 2016

Valid:  
18 February 2019 - 29 September 2021

This is to certify that the management system of

## **Cyso Group B.V.**

Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2011**

This certificate is valid for the following scope:  
**The IT Service Management system supporting the provision of managed hosting services to external clients.**

Place and date:  
London, 13 March 2019



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For the issuing office:  
DNV GL – Business Assurance  
4th Floor, Vivo Building, 30 Stamford  
Street, London, SE1 9LQ, United Kingdom

Eerie Koek  
Management Representative



Certificate No: 284777-2019-AQ-NLD-UKAS  
Place and date: London, 13 March 2019

## Appendix to Certificate

### Cyso Group B.V.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Cyso B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
Cyso Group B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
FUGA B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
SQR B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.